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Dear New Patient:

Thank you so much for choosing Front Range Podiatry. We know you have a choice of podiatrists in the area and we appreciate the opportunity to serve you. The physicians at Front Range Podiatry specialize in the medical and surgical treatment of the foot and ankle. Some of the conditions we treat include bunions, hammertoes, tailors bunions, heel pain, joint pain, broken bones, sprains, wounds, ingrown toenails, and fungal toenails. We have extensive training in the latest foot and ankle treatment modalities, including minimally invasive surgery. Our goal is to get you walking pain free as quickly as possible using treatments that are personalized to you. You're never just a number at Front Range Podiatry; all treatments take into account your goals and present situation.

You will be sent an automated appointment reminder text message several days before your appointment and then again right before your appointment. Please give us a call and let us know if you are going to be late or are unable to make your appointment. No-shows delay medical care for other patients and can be financially burdensome on our practice. **Therefore, we do charge a \$50 no-show fee for all missed appointments without prior notice.**

We know that medical bills can be burdensome. There are numerous factors that contribute to how much a patient is billed. The factor that is controlled by your doctor is what services you are billed for. It is our policy at Front Range Podiatry to always bill fairly and accurately. Other factors that contribute to the amount you are billed include whether or not you have reached your insurance deductible (the amount you must pay out of pocket before your insurance company starts paying) and the cost sharing details of your specific insurance plan (with a typical insurance plan, once the deductible is reached, the insurance company pays 80% and you pay 20%). If you have any medical bill or other financial related questions, comments, or concerns please give us a call.

Thank you again for choosing Front Range Podiatry. We look forward to working with you in the coming weeks in an effort to get you back on your feet pain free.

Sincerely,

Katherine Kloberdanz, DPM and David Shain, DPM